

**FORTUNATUS BISEKO**  
**P.O. Box 55015, Dar Es Salaam**  
**Mobile Phone: 0712-121 195**  
**Email: [fortubiseko@yahoo.com](mailto:fortubiseko@yahoo.com)**  
**Website: [www.biseko.amet.co.tz](http://www.biseko.amet.co.tz)**

**PERSONAL PARTICULARS:**

|                |                               |
|----------------|-------------------------------|
| Date of Birth  | 1 <sup>st</sup> January, 1987 |
| Place of Birth | Mwanza                        |
| Nationality    | Tanzanian                     |
| Gender         | Male                          |
| Marital Status | Married                       |
| Residence      | Dar Es Salaam                 |

**EDUCATION BACKGROUND:**

|           |   |   |
|-----------|---|---|
| 2012-2017 | : | <b>Bachelor of Information Systems and Network Engineering</b><br>St. Joseph University in Tanzania |
| 2010-2012 | : | <b>Advance Certificate Secondary Education (ACSE)</b><br>Majengo Secondary School                   |
| 2005-2008 | : | <b>Certificate of Secondary Education (CSE)</b><br>Nyegezi Seminary Secondary School                |

**WORK EXPERIENCE**

Sept, 2017 to date **Innovative Technologies Group**

**Position: IT Engineer**

**Duties and responsibilities:**

- Selling various hardware and software products and services to clients
- Demonstrating various software and hardware products to clients
- Installing, configuring and troubleshooting various software
- Testing newly installed software to ensure that it works properly
- Providing end-user training to customers and how to use software
- Conducting computer hardware troubleshooting and maintenances
- Installing computer hardware, CCTV, PBX and conference systems
- Network design, configuration, implementation and troubleshooting
- Website design, content development, maintenance and troubleshooting
- Databases design, development, administration and troubleshooting
- Supervising and monitoring work done by Technicians at job site
- Managing client projects and ensuring projects are delivered on time

July-Oct, 2016

**Tanzania Broadcasting Corporation (TBC)**

**Position: IT Support Technician (Field Attachment)**

**Duties and responsibilities:**

- Managing the ICT Help Desk and fielding incoming help requests
- Escalating ICT and related problems to experienced technicians
- Installing and configuring various computer hardware and software
- Performing maintenance and repair of computers & peripherals
- Conducting diagnostic tests on faulty computers and peripherals
- Performing network administration and related tasks
- Monitoring the network to ensure it is secure and runs smoothly
- Ensuring stable connectivity through ought LANs and WANs
- Offering ad-hoc IT support and end-user training to TBC staff
- Performing regular file backups and data recovery when needed

July-Sep, 2015

**InfoTech Tanzania Limited**

**Position: Computer Technician (Field Attachment)**

**Duties and responsibilities:**

- Installing and troubleshooting Local Area Networks (LANs)
- Installing and configuring various software and hardware
- Performing computer hardware maintenance and repair
- Performing maintenance and repair of printers
- Maintaining and managing workstations, servers, printers and scanners
- Providing technical support to end-users and customers
- Updating various software and drivers for computers and printers
- Performing other tasks as assigned by my Supervisors

July-Sep, 2014

**Zantel Tanzania Limited**

**Position: Computer Technician (Field Attachment)**

**Duties and responsibilities:**

- Installing and configuring various operating and application software
- Performing routine maintenance of computer hardware and peripherals
- Ensuring that WAN and LAN internet connectivity is always available
- Maintaining network security and installing anti-virus software
- Maintaining the company's website, subpages and log-in profiles
- Conducting system backing up at the end of each workday

**COMPUTER SKILLS:**

- Software Engineering, Testing
- Website Design and Maintenance
- Graphics Design, Multimedia and Digital Artwork
- Network Management and Security
- Programming Languages (C#,PHP, PYTHON, HTML, CSS and JAVASCRIPT)
- Programming Frameworks (LARAVEL, DJANGO, VUEJS, LIVEWIRE and TAILWIND CSS)
- Operating systems: Linux, macOS X, Windows 2000, 2003 Server, XP, VISTA, 7, 8 and 10
- Database Management Systems: SQL SERVER, MySQL, Maria DB and MS access)

**TRANSFERABLE SKILLS AND ABILITIES:**

- Excellent teamwork, communication and interpersonal skills
- A flair for application of ICT tools in communication, presentation and analysis
- Ability to work under pressure, in a busy environment with minimum supervision
- Excellent knowledge of the latest developments in the ICT industry in the world
- Through understanding of business and corporate practices

**REFEREES:**

**Sostenes Mkoka**

**Team Leader - IT Department**

Tanzania Broadcasting Corporation (TBC)

Mobile: 0754 834 925 or 0712 734 512

**Stephano Kilaka Almas**

**Assistant Lecturer**

Ardhi University

Mobile: 0758 246 655

**Jonathan Karuguru**

**Consultant & Chairman**

Tanzania Volunteering Center (TVC)

Mobile: 0684 751 328